



**COVENTRY RUGBY**



## **Terms & Conditions of Coach Travel**

### **Issue 03 (November 2017)**

- 1) A Supporters' Club coach will run to all the away game fixtures, unless:-
- there is not sufficient support to make it financially viable
  - the game is cancelled owing to unforeseen circumstances, eg, weather conditions
  - the coach company suffers an unforeseen emergency which prevents it from honouring the commitment

In the event of any of the above, all financial commitments made by supporters can be either refunded or held in advance for a future occasion.

- 2) Collection and drop off point will be the car park at Butts Park Arena (BPA).
- departure time from BPA will be advised 7 days prior to departure
  - departure time from the away fixture will be 3 hours after the match kicked off for all away matches
- 3) It is the coach provider's company policy to ban the consumption of alcohol on all coaches. The Supporters' Club is entirely supportive of this policy.
- 4) Anti-social behaviour, vandalism, leaving unnecessary, unhealthy and unsightly litter, etc, will not be tolerated either by the coach provider or by the Supporters' Club. In the event that a coach passenger displays such behaviour, they will be barred from future coach trips and deemed to have breached section 12 of the Supporters' Club Constitution.
- 5) The Supporters' Club will provide a coach manager for each trip who will have responsibility for:-
- ensuring those supporters who have pre-booked are on the coach
  - allowing non-booked supporters onto the coach **ONLY** if there is sufficient room and taking full payment from them
  - ensuring that all passengers on the outbound trip are also on the coach for the return trip, unless by prior arrangement
  - taking payments (either the balance or the full sum) from passengers

- ensuring that a member of the Coventry Rugby team and / or management team come onto the coach immediately prior to its departure for home, in order to address the supporters in respect of the game, to take questions, draw the raffle prize winning number(s), etc.
- organise an on-board raffle and issue prize(s)
- Any issues or grievances regarding the coach or driver must in the first instance be discussed with the coach manager who will then liaise with the coach driver accordingly. Those travelling on the coach are not to approach the driver directly.

**Please note:** it is the responsibility of the passenger to know who the coach manager for each travel will be (the Supporters' Club will provide a different coach manager for each travel), and to have the coach manager's number for contact in the event of any emergency.

#### 6) Payment for Travel:-

- In consideration of security, cash payment for travel on the day of travel will be discouraged.
- Supporters wishing to make use of the coach will therefore be encouraged to make payment in advance by either:-
- electronic bank transfer - account number 27006060, sort code 30 99 15

**OR**

by cheque made payable to "Coventry Rugby Supporters' Club" and addressed to:-  
Steven Hood, 554 Allesley Old Road, Chapelfields, Coventry, CV5 8GE.

The cost of each individual coach travel will reflect the cost of the coach as supplied by the coach provider. Prices will be included in the information posted on the website under the "Next Away Game" tab.

***"OUR CITY...OUR CLUB"***